

## Water Safety – Keeping Your Water Safe and Clean

If your home has stored water, there's a small chance that legionella bacteria could grow—but don't worry, there are easy ways to keep things safe:

1. Run taps and showers you don't use often for at least 3 minutes every week. This helps flush out stagnant water.
2. After you've been away on holiday, run **all** taps and showers for 3 minutes each to flush through fresh water and reach the right temperature.
3. Clean your shower heads every week to remove any build-up or sediment.
4. Try to keep your hot water stored at around 60°C—that helps stop bacteria growing.
5. If you have a hot tub, make sure you clean it regularly and properly.

We keep a legionella register to check the risk level for every property. If your home is classed as medium or high risk, we'll carry out a full water system survey every 3 to 5 years and fix any issues quickly.

We're also working on removing old cold-water storage tanks in our properties and switching to mains-fed cold water, which lowers the risk even more.

On top of that, we service unvented hot water cylinders every year. While it's not legally required, it helps make sure your water system is running safely and efficiently.

