

Gas Safety Checks – What You Need to Know

To help keep you and your home safe, we carry out a gas safety inspection every year. This is a legal requirement and ensures all gas pipework and appliances in your home are working safely.

Here's what to expect:

- We'll be in touch around two months before your current gas safety certificate runs out to arrange a convenient appointment.
- The inspection will be carried out by a fully qualified Gas Safe registered engineer.
- As part of the visit, they'll also check your carbon monoxide (CO) detector and replace it if it's out of date.
- After the inspection, you'll receive a Gas Safety Certificate (CP12) in the post within 28 days.
- If any repairs or follow-up work are needed and can't be done on the day, we'll arrange another appointment with you.

Please remember:

By law, we must carry out this check every year. If we're unable to gain access after several attempts, we may have to take further steps, including forced entry, to make sure your home remains safe. We'll always follow our procedures and try every reasonable option before this happens.

If you have any questions or need to rearrange your appointment, just get in touch with our team — we're here to help.

