

## Fire Safety – What You Need to Know

We've put in smoke and heat detectors to help reduce fire risks, but it's important you let us know right away if you spot any faults or anything that could cause a fire in your home. Also, make sure you always know a safe way out in case of an emergency.

Although it's not a legal requirement, we carry out fire risk assessments every six months in common areas like stairwells and hallways. This helps us check for hazards and make sure everyone has a clear exit route if a fire happens.

**Smoking is strictly banned** in all common areas — this helps keep everyone safe.

Please don't store any personal items in common areas such as stairwells or communal cupboards. If during our fire risk checks we find anything that could be dangerous, we'll ask for it to be removed. If items aren't removed after notice, we won't take responsibility for removing them ourselves.

Flats in buildings with common closes now have half-hour fire doors to help slow the spread of fire. We check these doors during our fire assessments, but if you notice any problems with your flat's entry door, please tell us right away.

Some common areas have emergency lighting that comes on during power outages or fires to guide your way out safely. This lighting is tested every month, and we do a full 3-hour power test once a year to make sure it works.

Because we're legally responsible for making sure smoke and fire alarms are working and up to date, if we can't get access to your home after several attempts, we may need to force entry following our procedures.

