

CLYDESDALE HOUSING ASSOCIATION LIMITED

Policy: Digital Strategy 2023-2026

Date: 25 October 2023

Lead Officer: Chief Executive

Review Date: October 2026

Regulatory Standards:

Standard 1 The governing body leads and directs the RSL to achieve good outcomes for its tenants and other service users.

Standard 3 The RSL manages its resources to ensure its financial well-being, while maintaining rents at a level that tenants can afford to pay.

Standard 4 The governing body bases its decisions on good quality information and advice and identifies and mitigates risks to the organisation's purpose.

Standard 6 The governing body and senior officers have the skills and knowledge they need to be effective.

Standard 7 The RSL ensures that any organisational changes or disposals it makes safeguard the interests of, and benefit, current and future tenants.

Clydesdale Housing Association will provide this policy on request at no cost, in large print, in Braille, in audio or other non-written format, and in a variety of languages.



When will the changes happen?

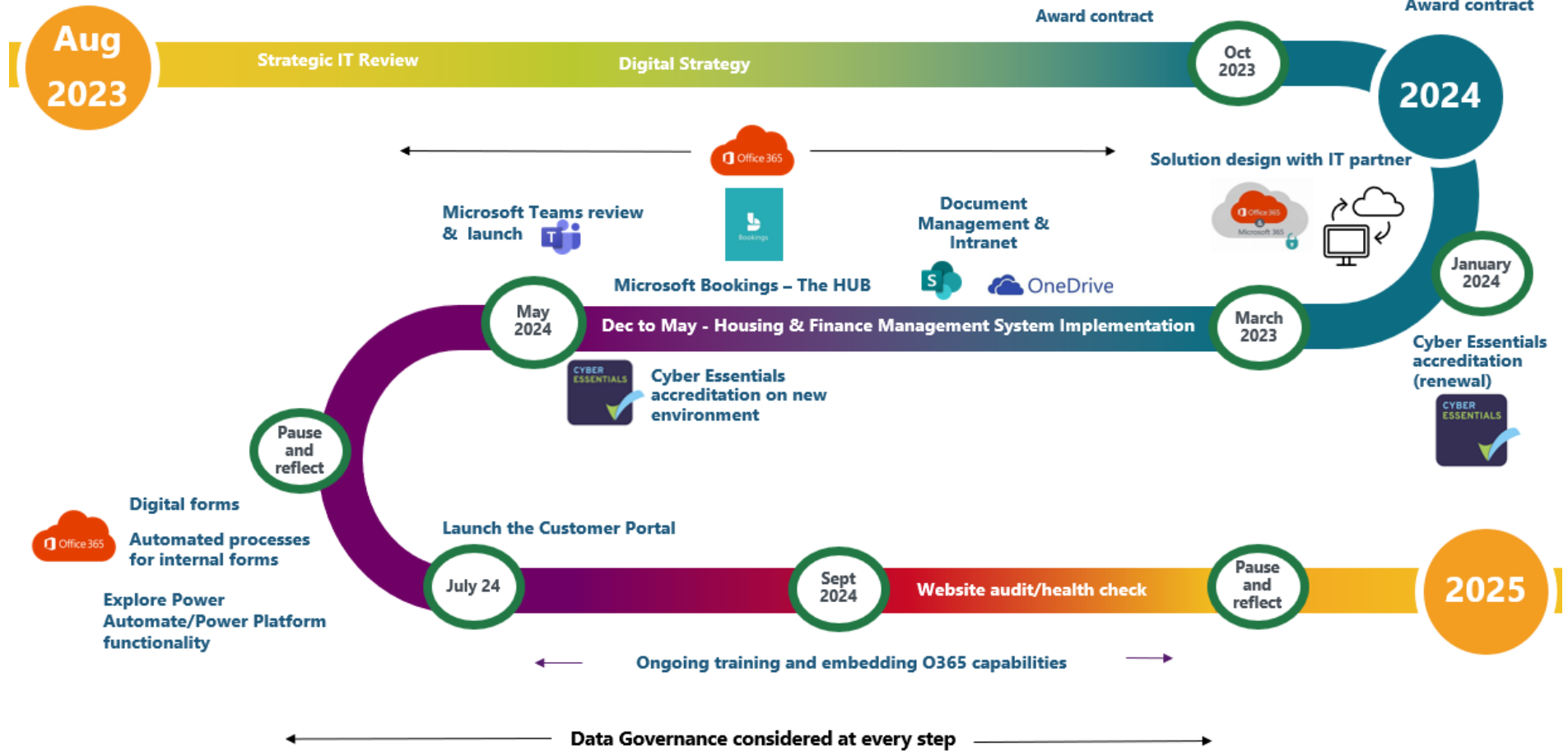
Digital Roadmap 2023 -2025

Digital Offering - Modern Workplace and consolidation of business systems

Tender for a Housing, Repairs, Asset, & Finance management system

Tender for an IT Partner

Award contract



Digital Roadmap 2025 -2026

Digital Offering for the customer and final consolidation of business systems

