

## Make a payment

Our rents are due to be paid on or before the 28th day of each month and are charged monthly in advance – this means for example that the April rent is due to be paid by the 28th of March.

### Paying Your Rent on Time– it is simple and convenient

It is important to pay your rent on time. Every tenant is due to pay their rent on or before the 28th day of every month. We use the money we collect to deliver the services we provide – like a quicker repairs service and making improvements to your homes. There are 7 simple ways to pay your rent.



Post Office/Paypoint/ Payzone– using your Allpay card. Your nearest outlet can be found on [http://allpay.net/outlet\\_](http://allpay.net/outlet_)



24/7 Telephone – Allpay on 0844 557 8321. It has secure and authorised payment processing, and you can make payments by telephone 24 hours a day, 7 days a week. You must have your Allpay number.



Internet – online at [www.allpayments.net](http://www.allpayments.net) using your debit or credit card – you must have your Allpay card number.



Standing Order - contact us on 01555 665316 to have the standing order form sent to you.



CALLpay – Contact us (during office hours) on 01555 665316. Payment can be made using your debit or credit card.



Cheque - posted to the office and made payable to Clydesdale Housing Association. Please print your name, address, and reference number on the back of your cheque.



Direct Debit - contact us on 01555 665316 to arrange this, having your bank details to hand.