



*Clydesdale*  
HOUSING ASSOCIATION

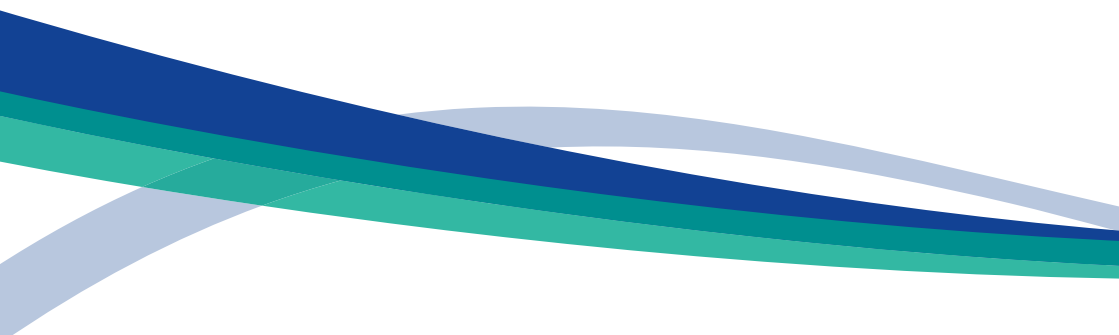
# **Being a Good Neighbour**



# Being a Good Neighbour

As a tenant of Clydesdale Housing Association you signed a tenancy agreement containing your conditions of tenancy. These conditions are intended to allow all residents to enjoy the peaceful enjoyment of their home. It is a breach of your tenancy agreement if you, a member of your household, or your visitors cause a nuisance or annoyance to neighbours.


## Noise

- Site noisy household equipment such as washing machines, dishwashers, televisions and stereos away from adjoining walls. Ensure that televisions and stereo speakers are raised off the floor
  - In flatted properties, fit carpets rather than laminated flooring or leaving bare floorboards.
  - Keep television and music volume as low as possible, especially late at night. Set bass levels low on televisions and stereos.
  - If you like loud music, use headphones.
  - Forewarn neighbours of parties and DIY.
  - If you are doing any DIY, do the noisiest jobs during the day. Avoid using power tools either early in the morning or late at night.
  - If you have a house or car alarm, appoint a key holder who can be contacted if it goes off while you are away, and keep it maintained.
  - Refrain from using car horns particularly early in the morning or late at night.
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## Children

- Do not allow children to play, especially ball games, in car parks, drying areas and other areas close to housing.
- Teach your children to have responsibility for their own actions. For example remember just because other children are playing ball games doesn't make it right!
- Teach your children to have respect for other residents and always to have good manners.

## Communal Areas

- Do not leave household items, bikes or rubbish on landings/communal areas.
  - Put rubbish into securely tied bags and place in the bins provided. Always replace bin lids.
  - In wheelie bin areas, bins should be placed at the kerbside for collection, as advised by South Lanarkshire Council. When collection has been made, bins should be returned to bin areas as soon as possible.
  - Larger/bulky items that cannot be disposed of through the normal weekly collection can be uplifted by a special collection. To arrange a special collection, telephone South Lanarkshire Council
  - If you have your own garden, it is your responsibility to maintain it.
  - When drying washing in communal areas, always remove your washing when it is dry to allow other residents the opportunity to use the area.
  - Report any repairs to the communal areas to Clydesdale Housing Association promptly.
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- Make sure security doors are closed properly. This applies to your visitors too.
- Only give access via security doors to your own visitors.


## **Pets**

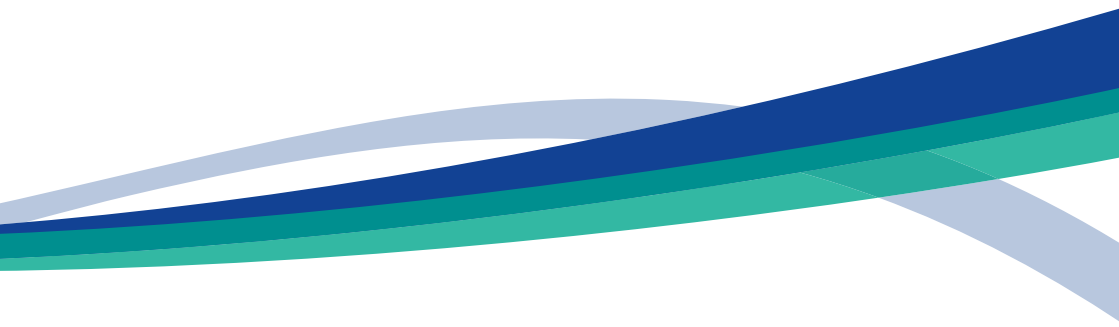
- You must request written permission to keep a pet.
- Pets must be exercised away from your home. If pets foul in common areas, owners must clean up fouling immediately.
- Dogs should be kept under control at all times and leads should be used for walks.
- Dogs should be trained not to bark unnecessarily. Never leave your dog for prolonged periods.

## **Car Parking**

- Please park with consideration for other drivers; park within marked bays, do not double park or block anyone in.
- Do not leave un-road worthy or untaxed cars in car parks.

## **Other Responsibilities**

- Keep your house in a good state of cleanliness and decoration.
  - Ask us for permission if you wish to use your home for business purposes.
  - Tell us if you intend to leave your home for more than four weeks.
  - Tell us of changes in your household.
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# want to find out more?

Further information about the Association is available in various ways.



You can speak to a member of staff by telephoning 01555 665316



Alternatively, email: [mail@clydesdale-housing.org.uk](mailto:mail@clydesdale-housing.org.uk)



You may prefer to visit our website: [www.clydesdale-housing.org.uk](http://www.clydesdale-housing.org.uk)



or come to see us in person at our area offices at 99 High Street, Lanark ML11 7LN



Find us on Facebook: [www.facebook.com/ClydesdaleHousingAssociation/](http://www.facebook.com/ClydesdaleHousingAssociation/)

Clydesdale Housing Association Limited is a not-for-profit housing association registered under the Co-operative and Community Benefits Societies Act 2014. It is also recognised by HM Revenue and Customs as a Scottish charity and is registered with The Scottish Housing Regulator under the Housing (Scotland) Act 2001 as a registered social landlord. Registered no.: 2237R(S) Scottish charity: SCO34228 Social landlord no.: HAL 93

**If you have difficulty in reading or understanding English and require help in translating or interpreting any information that Clydesdale Housing Association provides, or if you have other special requirements and need further help, please ask at reception or contact us on 01555 665316.**



HAPPY TO TRANSLATE